

Bartholomew County 9-1-1 Emergency Operations Center Statistics

Incidents

	2001**	2002	2003	2004	2005	2006	2007	2008	2009	2010
Law	60,259	62,309	63,309	66,942	69,496	73,707	79,357	82,654	80,448	81,349
Fire	3,967	4,971	4,847	5,721	6,137	6,216	6,494	7,066	7,077	8,202
EMS		6,316	6,476	7,500	7,634	6,627	7,026	7,483	6,241	6,526
Animal Control	1,407	1,276	1,410	1,291	1,013	1,245	1,246	1,264	1,328	1,466
Totals	65,633	74,872	76,042	81,454	84,280	87,795	94,123	97,300	95,094	97,543

*** Stats do not include call referrals to other NON Bartholomew/City of Columbus agencies.

	2011	2012	2013	2014	2015	2016	2017	2018	2019
Law	83,477	98,959	115,903	123,033	104,699	101,718	104,706	100,130	89,160
Fire	8,184	7,100	7,250	7,629	7,873	7,829	8,542	11,083	8,899
EMS	6,395	6,796	6,900	7,284	7,595	7,969	8,330	8,974	8,722
Animal Control	1,621	1,764	1,704	7,382*	5,123	5,130	5,565	1,924	1,427
Totals	99,677	114,619	131,537	145,328	125,290	122,646	127,143	122,111	108,208

Telephone Transactions

	2001 *	2002	2003	2004	2005	2006	2007 z	2008@	2009	2010
All Calls	80,674	186,966	191,888	194,425	200,087	200,722	199,209	196,622	172,885	161,752
911 Calls	10,137	24,413	28,261	18,449*	30,305	34,790	35,315	37,787	33,777	36,825

	2011	2012	2013	2014	2015	2016	2017	2018	2019
All Calls	160,333	154,069	134,902	144,440	141,198	140,967	144,768	147,041	142,454
911 Calls	38,404	35,344	34,299	36,925	40,798	41,738	37,083	37,310	37,772
TEXT (Inbound)				81	211	277	218	216	211
Text) Outbound				8,539	4,538	4,175	3,007	3368	3,976

- *Started July 23 to December 31-EOC opened
- Z Lighting strike August 4, lost 2 days of data
- @ Rip and Run Reports sent to all Fire Departments (reduced number of admin calls for times and specific details)
- 2013 Rip and Run Reports as well as EMS units installed MCTs-Reduced Admin calls.
- 2014 Text to 911 System established (Ranked 5th among users in counties of State of Indiana)
- *2014 Columbus Animal Care Services established documentation in CAD