Bartholomew County 9-1-1
Emergency Operations Center Statistics

Incidents

	2001**	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Law	60,259	62,309	63,309	66,942	69,496	73,707	79,357	82,654	80,448	81,349	83,477	98,959	115,903	123,033	104,699	88,214
Fire	3,967	4,971	4,847	5,721	6,137	6,216	6,494	7,066	7,077	8,202	8,184	7,100	7,250	7,629	7,873	7,829
EMS		6,316	6,476	7,500	7,634	6,627	7,026	7,483	6,241	6,526	6,395	6,796	6,900	7,284	7,595	7,969
Animal Control	1,407	1,276	1,410	1,291	1,013	1,245	1,246	1,264	1,328	1,466	1,621	1,764	1,704	7,382*	5,123	5,130
Totals	**65,633**	**74,872**	**76,042**	**81,454**	**84,280**	**87,795**	**94,123**	**97,300**	**95,094**	**97,543**	**99,677**	**114,619**	**131,537**	**145,328**	**125,290**	**109,142**

*** Stats do not include call referrals to other NON Bartholomew/City of Columbus agencies.

Telephone Transactions

	2001 *	2002	2003	2004	2005	2006	2007 z	2008@	2009	2010	2011	2012	2013	2014	2015	2016
All Calls	80,674	186,966	191,888	194,425	200,087	200,722	199,209	196,622	172,885	161,752	160,333	154,069	134,902	144,440	141,198	140,967
911 Calls	10,137	24,413	28,261	18,449*	30,305	34,790	35,315	37,787	33,777	36,825	38,404	35,344	34,299	36,925	40,798	41,738
TEXT (Inbound)														81	211	277
Text) Outbound														8,539	4,538	4,175

- *Started July 23 to December 31-EOC opened
- Z Lighting strike August 4, lost 2 days of data
- @ Rip and Run Reports sent to all Fire Departments (reduced number of admin calls for times and specific details)
- 2013 Rip and Run Reports as well as EMS units installed MCTs-Reduced Admin calls.
- 2014 Text to 911 System established (Ranked 5th among users in counties of State of Indiana)
- *2014 Columbus Animal Care Services established documentation in CAD